

Confidentiality of Library Records

Account Access by Third Parties

Information regarding the library materials an individual patron uses is confidential and will not be divulged to another individual or to any agency unless the Auburn Public Library is presented with a court order to do so. The Auburn Public Library follows all applicable state and federal laws and regulations regarding the confidentiality of library records. In accordance with Code of Alabama 41- 8-9 & 41-8-10, circulation and registration records access may be made available to parents or guardians of minor children.

Account Access and Updates by Patrons

Requests from Library patrons for personal account access and updates (renewals, holds, etc.) may be made through a variety of means, including but not limited to email and telephone, provided that the communication offers acceptable verification of the patron's identification, such as an email sent from the account associated with the patron's registration or the patron providing verbal documentation of contact information. Library staff will make this determination, as appropriate.

Borrowing Histories

The Auburn Public Library does not retain records of individual user activity with personally identifiable information except those required for the efficient operation of the Library. Library patrons may choose to retain their circulation records history by request to a library staff member.